

Case Study – Mobile Application

M-Governance

The screenshot displays the mGovernance web application interface. The top navigation bar includes 'Accounts', 'Services', 'SMS Messages', 'Security', 'Report', and 'Help'. Below this, there are icons for user management and a 'Security Manager' section with tabs for 'User Manager', 'Role Manager', 'Resource Manager', and 'Resource Group Manager'. The main content area shows a 'Manage Account' form with fields for 'First Name', 'Father Name', 'Grand Father Name', and 'Is Disabled'. There are also sections for 'Channels' (with a dropdown and 'add' button), 'Groups' (with a dropdown and 'add' button), and 'Subscribed Services' (with a dropdown and 'subscribe' button). A 'Groups' sidebar on the left shows 'Group - 1' and 'Assigned Roles' including 'ADMINISTRATOR'. The bottom of the form has 'Disable', 'Save', and 'Cancel' buttons.

M-Governance (Providing SMS services for various ministries of Ethiopian government) –

The system provides Mobile Governance solution to Ethiopian government and provides various services through mobile devices and enables access to relevant information to the public Anytime and Anywhere and increase the convenience of the customers seeking variety of information.

- On Demand Pull SMS services to respond customer queries
- Bulk Push SMS services for notifications, alerts to citizens.
- Latin and Amharic support for SMS text.
- Dynamic creation of SMS services
- User group management and mass uploading of user groups from excel
- SMS delivery report and Analytics